



2ND ANNUAL

# Healthcare FACILITIES ASIA

Investment, Design &amp; Build of Asia's Healthcare Infrastructure

Part of:

**asia**  
HEALTHCARE  
SUMMIT
**8 – 11 JUNE 2015**

Carlton Hotel, Singapore

## Keynote Address



**Lenny Chew**  
Director, Health Infrastructure Projects,  
MOH Holdings Pte Ltd, Singapore



## Featuring Asia's Leading Healthcare Facilities Experts:



**Shigemi Kitahara**  
President, Kitahara  
International Hospital,  
Japan



**Hong Fung**  
Executive Director, The Chinese  
University of Hong Kong  
Medical Centre & Former Director  
of Planning & Cluster Chief,  
Hospital Authority of  
Hong Kong, Hong Kong



**Sang-Ho Lee**  
Chairman,  
Spine Health Woordul  
Hospital, South Korea



**Su-Lin Chong**  
Chief Executive Officer,  
Prince Court Medical  
Centre, Malaysia



**John Northern**  
Chief Executive Officer,  
Columbia Asia Group of  
Companies, Malaysia



**Neeraj Garg**  
Chief Executive Officer,  
Apollo Health &  
Lifestyle, India



**Mui Lang Low**,  
Executive Director,  
The Salvation Army  
Peacehaven Nursing Home,  
Singapore



**Alexander Varghese**  
Chief Executive Officer &  
Executive Director,  
Siloam Hospital Medan,  
Indonesia



**Helen Jones**  
General Manager Strategy &  
Service Development, Retirement  
Living Services,  
Australian Unity, Australia



**Ming-Tsan Lin**  
Vice Superintendent,  
National Taiwan University  
Hospital, Taiwan



## What's New For 2015

- ▶ Updates on healthcare infrastructure and national healthcare plans in Asia
- ▶ Advances in world class & specialist facilities
- ▶ Aged-care and retirement village developments
- ▶ New facility design innovations, expansions & modern retrofits
- ▶ Design & planning for technology & continuous improvement
- ▶ Green & energy efficient hospitals

Pre-Conference Workshop A: 8 June 2015

**Impact of Infrastructure & the Aged  
Care Built Environment on  
Dementia Care**

Post-Conference Workshop B: 11 June 2015

**Myanmar Hospital Build**

Site Tour: 11 June 2015

**Tan Tock Seng Hospital**


**Exclusive Site Tour to  
Tan Tock Seng Hospital**

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8:00 **Registration Opens & Morning Coffee**  
 8:50 **Welcome Address from IBC Asia & Ice Breaker**  
 9:00 **Chairperson's Opening Remarks**  
**John Northern**, *Chief Executive Officer*,  
**Columbia Asia Group of Companies**, Malaysia

### ASIA'S HEALTHCARE MARKET OUTLOOK

9:15 **KEYNOTE ADDRESS:**  
**Singapore's Public Health Infrastructure Plan & Latest Developments**  
**Lenny Chew**, *Director, Health Infrastructure Projects*,  
**MOH Holdings Pte Ltd**, Singapore

9:30 **Healthcare Advancements in North Asia: Infrastructure, Standards & Costs**  
 • Plans and investment in primary, secondary and tertiary care  
 • Addressing the rising costs of healthcare  
 • Advancements in state-of-the-art medical facilities  
 • Medical Tourism in North Asia  
 • Aged care investments and developments  
**Panelists:**  
**Wui-Chiang Lee**, *President, Asian Society for Quality in Health Care & Former Director-General, Ministry of Health and Welfare*, Taiwan  
**Hong Fung**, *Executive Director, The Chinese University of Hong Kong Medical Centre & Former Director of Planning & Cluster Chief Executive (NTE), Hospital Authority*, Hong Kong  
**Sang-Ho Lee**, *Chairman*,  
**Spine Health Wooidul Hospital**, South Korea  
**Shigemi Kitahara**, *President, Kitahara International Hospital*, Japan

10:00 **Planning for Healthcare Demand & Growth in Southeast Asia**  
 • Healthcare policy developments and opportunities for private investment  
 • How is the industry addressing key healthcare challenges?  
 • Is Southeast Asia ready for its ageing population?  
 • Partnerships and collaboration in the healthcare value chain  
 • Balancing healthcare innovation and cost  
**Moderator:**  
**John Northern**, *Chief Executive Officer*,  
**Columbia Asia Group of Companies**, Malaysia  
**Panelists:**  
**Su-Lin Chong**, *Chief Executive Officer*,  
**Prince Court Medical Centre**, Malaysia  
**Andres Licaros, Jr.**, *President & Chief Executive Officer*,  
**Asian Hospital and Medical Center**, Philippines  
**Alexander Varghese**, *Chief Executive Officer & Executive Director*,  
**Siloam Hospital Medan**, Indonesia

10:30 **Morning Networking & Refreshment Break**  
 11:20 **Chairperson's Opening Remarks**  
**John Northern**, *Chief Executive Officer*,  
**Columbia Asia Group of Companies**, Malaysia

### ADVANCES IN SPECIALIST FACILITIES

11:30 **Bringing the Concept of "Total Life Support Services" in Asia to Fruition**  
**CASE STUDY**  
 • Current situation and future of Japanese healthcare – Social development, ageing society and falling birth-rate  
 • "Total Life Support Services" vision  
 • Healthcare business development in Asia: How we make win-win business between the country and the investors?  
 • Case study: Ongoing construction of Phnom Penh's first international-standard critical-care center in Cambodia  
 ~ State-of-the-art medical technology for better medical care  
 ~ Emergency services, neurosurgery, general medicine and medical check-up facilities  
**Shigemi Kitahara**, *President, Kitahara International Hospital*, Japan

12:00 **State-of-the-Art Spine Care Facilities that Meet Global Medical Tourist Needs**  
**CASE STUDY**  
 • Introducing Spine Health Wooidul Hospital  
 • Spine-specialized treatment facilities  
 • Examining its latest high-tech equipment  
 • Discussing future hospital innovation projects  
**Sang-Ho Lee**, *Chairman*,  
**Spine Health Wooidul Hospital**, South Korea

12:30 **Developing the "Cradle" Chain: Premium Birthing Centres**  
**CASE STUDY**  
 • "Hospital-like" infrastructure to 'hotel' / home-like infrastructure  
 • Aligning 'The Cradle' brand, infrastructure & services  
 • Delivering an elegant atmosphere, comfort and relaxation with its 5-star hotel amenities  
 • Delivering state-of-the-art ambience with its best birthing facilities  
**Neeraj Garg**, *Chief Executive Officer*, **Apollo Health & Lifestyle**, India

1:00 **Networking Lunch & VIP Lunch Tables**  
**VIP 1: Nhat Tran Hoang**, *Chief Operating Officer*,  
**Hoan My Da Lat Hospital**, Vietnam  
**VIP 2: David Santoso**, *Chief Executive Officer*,  
**Mayapada Hospital**, Indonesia  
**VIP 3: Frances McInerney**, *Professor of Dementia Studies and Education at the WDREC*, **University of Tasmania**, Australia  
**VIP 4: Wui-Chiang Lee**, *President, Asian Society for Quality in Health Care & Former Director-General, Ministry of Health and Welfare*, Taiwan

### NEW FACILITY DESIGN INNOVATIONS

2:00 **Project Planning, Design & Build of a New Specialist Medical Complex**  
**CASE STUDY**  
 • Introducing the new Specialty Medical Complex Project  
 • From beginning to spatializing visions and goals of the project process  
 • Project development: discussing different perspectives of a manager and an architect  
**Chansik Park**, *Executive Officer, Architectural Planning and Design*,  
**Sejong General Hospital & Lecturer, College of Architecture,  
**Kunkuk University**, South Korea**

2:30 **Responsive Healthcare Design Innovations: Learning from Case Studies in United States & Macau**  
**CASE STUDY**  
 • ER One, Washington DC – Flexibility to transform in the event of a catastrophic disaster or terrorist attack in a contained and safe environment  
 • Macau Island Hospital  
 ~ Transforming a flu clinic into a mass patient intake area in the event of pandemic  
 ~ Transforming a regular patient tower into an isolation tower while keeping the hospital fully functional  
 • Sanford Fargo Medical Center – Department organization and workflow enhancement  
**Angela Lee**, *Principal Managing Director Asia Pacific Healthcare Group*,  
**HKS Architects**, United States

### DESIGN & PLANNING FOR TECHNOLOGY & CONTINUOUS IMPROVEMENT

3:00 **Principles for Achieving an Integrated Healthcare Design**  
 • What to consider in an integrated building design?  
 • Preventing adverse events within healthcare infrastructure  
 • Power, building automation and security systems and its effect to design  
 • How do you provide safe and secure environments in an integrated healthcare building?  
**Seow Kin Yong**, *Director, Facilities Development*,  
**Singapore Health Services**, Singapore

3:30 **Afternoon Networking & Refreshment Break**  
 4:00 **Designing Healthcare Spaces for Technology & Systems Integration**  
 • Engaging the design and construction team  
 • Different types of technology and how does it affect facilities  
 • Common challenges in planning for technology in healthcare  
**Su-Lin Chong**, *Chief Executive Officer*,  
**Prince Court Medical Centre**, Malaysia

4:30 **Strategic Analytics & Facility Design to Ensure Quality Care & Continuous Improvement**  
**CASE STUDY**  
 • Importance of innovation in healthcare facility design from an analytics perspective  
 • Ng Teng Fong General Hospitals' Satellite pharmacy in clinic tower  
 ~ Determining number of registration, dispensary and cashier counters  
 ~ Integrate workload, workflow, technologies and facility constraints to perform the layout analytics study  
 • Other ongoing and future healthcare projects in JurongHealth  
**Mack Pan Jiajia**, *Senior Executive, Innovation & Improvement Department, Operations*, **JurongHealth**, Singapore

### GREEN HOSPITALS

5:00 **Incorporating Green Technology & Design in Amanjaya Specialist Centre**  
**CASE STUDY**  
 • Introducing the green features implemented  
 ~ Automatic air conditioning shutdown  
 ~ Rooftop solar photovoltaic (PV) system  
 ~ Heat insulation built in  
 ~ A water recycling system  
 • Examining how the green features can help reduce its CO2 emissions  
 • Identifying high energy usage and develop energy saving strategy  
**Alex Kang**, *General & Engineering Manager*,  
**Amanjaya Specialist Centre**, Malaysia

5:30 **"Greening" Hospitals: What Drives High Energy Use at Healthcare Facilities?**  
 • Examining steps that can be taken to conserve energy through building automation techniques  
 • Applied and proven effective strategies at lowering energy costs  
 • Moving beyond basic energy control  
**Ashok Virandra Shah**, *Executive Director*,  
**Facility One Sdn Bhd**, Malaysia  
**Senior Representative, Kerala Institute of Medical Sciences**, India

6:00 **Chairperson's Summary of the Day & End of Conference Day One**



8:50 **Chairperson's Opening Remarks**  
**John Northern**, *Chief Executive Officer,*  
**Columbia Asia Group of Companies**, Malaysia

### HEALTHCARE FACILITY FINANCING & INVESTMENT

9:00 **Evolving Landscape of Financing Healthcare Facilities in Asia**

- How are healthcare facilities being financed in Asia and how it will change going forward
  - ~ Bank Financing
  - ~ Joint Venture Equity
  - ~ Private Equity & Venture Financing
  - ~ Equity, Loan and Debt Capital Markets
  - ~ Public-Private Partnership
- How should entrepreneurs and owners of healthcare facilities think about corporate structure
  - ~ Bringing new investors to the table
  - ~ Exiting profitably
- What are investors looking for in healthcare facilities investment?
  - ~ Are the currently high valuations sustainable long term?

**Ramesh Rajentheran**, *Managing Director, Head – Asian Healthcare, Investment Banking, Barclays*, Hong Kong

9:30 **Finding the Right Partner for Healthcare Investments**

- Identifying a step-by-step approach
- What are the common challenges being experienced between investors and operators?
  - ~ Expectations vs responsibilities
  - ~ Matching the right expertise with the acuity type
  - ~ Not relying on the "build it and they will come" mentality
  - ~ Building on "Track Record"
  - ~ Lease vs management

**Kent Eikenas**, *President & Chief Operating Officer,*  
**Summit Healthcare REIT**, USA

10:00 **Public-Private Partnership (PPP) & the Healthcare Sector**

- Examining different effective PPP structures
- Recent evolution of PPP
- What is needed to establish PPPs with healthcare in Asia?
- Challenges faced with PPPs in the healthcare sector
- Examples of successful PPP projects in Asia

PANEL DISCUSSION

Panelists:  
**Dhawal Jamb**, *Investment Officer,*  
**International Finance Corporation**, Singapore  
**Susann Roth**, *Senior Social Development Specialist,*  
**Asian Development Bank**, Philippines  
**Angad Karande**, *Consultant-PPP, Uttarakhand Health Systems Development Project,*  
**World Bank**, India  
**Tien Beng Phua**, *Chief Operating Officer,*  
**Gleneagles Hospital**, Singapore

10:30 **Morning Networking & Refreshment Break**

### RETROFITTING & UPGRADING HEALTHCARE FACILITIES

11:00 **Renovation & Innovation of Healthcare Facilities – Analysis in Taiwan**

- Redesign of the healthcare delivery system to fit patients' need in change
- Investment and renovation of acute hospitals for quality and safety assurance
- Investment on sub-acute and long-term care of community hospitals and nursing homes
- Smart hospital adopting innovative ICT into clinical decision making

**Wui-Chiang Lee**, *President, Asian Society for Quality in Health Care & Former Director-General,*  
**Ministry of Health and Welfare**, Taiwan

11:30 **Building Expanded, Flexible & Contemporary Public Hospital Facilities**

- Overview of the renewal project of existing healthcare facilities
  - ~ How to build a new building in an existing environment
  - ~ Integrating functions between old and new building
  - ~ Discussing stakeholders investment and engagement
- Renovation of 7 Wards, 6 ICUs and 1 Cardiovascular Centre by 2019
- IT, elevator, electricity generator and medical equipment restoration

**Ming-Tsan Lin**, *Vice Superintendent,*  
**National Taiwan University Hospital**, Taiwan

12:00 **Renovating a World-Class Check-Up Centre: Project Design & Development**

- Project introduction
  - ~ Need for a comfortable, safe and high quality environment
  - ~ Five-star international hospital design
  - ~ Planning and execution
- Other FV Hospital's renovation projects
- To what extent FV hospital can attract foreign patients

**Monojit Mitra**, *Facilities Director, FV Hospital*, Vietnam

12:30 **Tan Tock Seng Hospital's Continuous Facilities Improvement**

- Infrastructures upgrading in line with JCI standard on Facility Management Program Monitoring
- Continuous improvement of facilities for relevancy via Addition and Alteration Projects and Facilities Renewal Program
- Facilities improvement for energy conservation – a practical approach

**Mia Siang Goh**, *Director, Operations (Facilities, Project & Safety Management), Tan Tock Seng Hospital*, Singapore

1:00 **Networking Lunch & VIP Lunch Tables**

**VIP 1: Monojit Mitra**, *Facilities Director, FV Hospital*, Vietnam

**VIP 2: Tien Beng Phua**, *Chief Operating Officer,*  
**Gleneagles Hospital**, Singapore

**VIP 3: Nhat Tran Hoang**, *Chief Operating Officer,*  
**Hoan My Da Lat Hospital**, Vietnam

**VIP 4: Frances McInerney**, *Professor of Dementia Studies and Education at the WDREC, University of Tasmania*, Australia

### ROUNDTABLE DISCUSSIONS

2:00 *Each leader will facilitate the discussion for 45 minutes. Leaders will then share key takeaways on the stage for 5 minutes each. Choose your table now! Email Gladys.Landicho@ibcasia.com.sg*

**Roundtable 1: Rehabilitation Facilities for the Elderly**  
**Helen Jones**, *General Manager Strategy & Service Development, Retirement Living Services, Australian Unity*, Australia

**Roundtable 2: Facility Management**  
**Monojit Mitra**, *Facilities Director, FV Hospital*, Vietnam

**Roundtable 3: Designing Public-Private Partnerships in Health**  
**Dhawal Jamb**, *Investment Officer,*  
**International Finance Corporation**, Singapore

### AGED CARE FACILITY DESIGN & DEVELOPMENT

3:00 **Providing 'Home-Like' Facilities to the Elderly**

- Examining 'home-like' design concepts
- Elderly-friendly features of its rehabilitation facilities
- Lifestyle-activities facilities with the concept of maintaining motion range
- What the future will look like when investing in nursing homes with innovative solutions?
- Examining stakeholders and possible collaboration

**Mui Lang Low**, *Executive Director,*  
**The Salvation Army Peacehaven Nursing Home**, Singapore

3:30 **Afternoon Networking & Refreshment Break**

4:00 **The Changi General Hospital Integrated Building – A new Approach to Seniors Care Health Facilities in Singapore**

- Naturally-ventilated health care settings
- Designing Therapy space in patient wards
- Flexible design of bed wards
- Integrating seniors' healthcare needs in one building

**David Stavros**, *Principal & Executive Vice-President,*  
**B+H Asia**, Singapore

4:30 **Examining Australia's Largest & First-Class Inner City Retirement Village**

- Redefining aged care living
- Examining high quality retirement residences and facilities design
  - ~ Retirement resorts, apartments and 2-3 bedroom villas
  - ~ Wellbeing centre
  - ~ Modern art and luxurious amenities: Open plan kitchens, A hydrotherapy pool, Senior's gym, Rooftop garden and cinema
  - ~ 'Positive ageing' technologies: Automatic light sensors that detect movement, Wi-Fi and Smart TVs
- Expanding facilities and operations

**Helen Jones**, *General Manager Strategy & Service Development, Retirement Living Services, Australian Unity*, Australia

5:00 **Setting Up 21st Century Infrastructure for Aged Care**

- Developing robust infrastructure for aged care
- Providing high quality care in residential aged care facilities
- Building capacity within nursing homes
- Summary of project findings demonstrating applicability across the residential aged care sector

**Andrew Robinson**, *Professor of Aged Care Nursing, School Of Health Sciences & Co-Director, Wicking Dementia Research and Education Centre, University of Tasmania*, Australia

5:30 **Chairperson's Summary & End of Conference**

## PRE-CONFERENCE WORKSHOP · 8 JUNE 2015 · MONDAY

### Impact of Infrastructure & the Aged Care Built Environment on Dementia Care

Across the dementia trajectory: Issues in providing evidence based care to people with dementia in nursing homes

This one day workshop will address key considerations in developing an infrastructure that will support quality care for the increasing number of people with dementia resident within nursing home contexts. The workshop will focus on building organizational capacity to facilitate improved communication and practice in the care of people with dementia.

**Session 1:** Overview of dementia, including pathophysiology and a consideration of the associated clinical care needs of nursing home residents.

**Session 2:** Interactive discussion to draw on the issues that impact on the provision of care to people with dementia across the disease trajectory, incorporating the experience of workshop participants. This session will address a range of issues including the impact of infrastructure and the aged care built environment.

**Session 3:** Small group work activities to explore evidence based responses to enhance the provision of quality care to people with dementia, including the application of evidence based design principles, and conclude with a summative account of the issues and approaches raised.

**Session 4:** Exploring options around building capability for translation both of evidence in developing a more dementia inclusive infrastructure and dementia care into practice, including an exploration of participants' insights into their applicability in an Asian context.

#### Key topics to be discussed include:

- The pathology and symptomology of dementia
- Clinical care needs of people with dementia
- Building organizational capacity to facilitate improved dementia care
- Issues in providing care to people with dementia across the disease trajectory
- Evidence based responses to enhance the care of people with dementia
- Developing a more dementia inclusive infrastructure
- Options for building capability for evidence based dementia care

## WORKSHOP A: 9.00am – 5.00pm

### WORKSHOP LEADERS:



**Andrew Robinson**, *Professor of Aged Care Nursing, School of Health Sciences and Co-Director of the Wicking Dementia Research and Education Centre, University of Tasmania, Australia*

As Co-Director of WDREC, Andrew oversees projects that span translational health services research, clinical and biomedical research, and education and workforce capacity, to tackle the leading issues related to the increasing numbers of people with dementia. Andrew has published over 85 papers published in peer reviewed journals, and received nearly \$20 million in research and consultancy funding. His specific research work focuses on providing evidence based care to people with dementia in residential aged care contexts.



**Frances McInerney**, *Professor of Dementia Studies and Education at the WDREC, University of Tasmania, Australia*

Frances is a registered nurse with postgraduate qualifications in applied science, sociology and public health. Her clinical, education and research practice is located in the fields of aged and palliative care. She is the Understanding Dementia MOOC academic coordinator. Frances has published and presented widely in national and international contexts, and has received more than \$2.5 million in research funding. Her research uses methods that enhance understandings of practice and practice change in health care. Prior to moving to Wicking, Frances was Chair of Aged Care with the Australian Catholic University and Mercy Health in Melbourne.

## POST-CONFERENCE WORKSHOP · 11 JUNE 2015 · THURSDAY

### Myanmar Hospital Build

70% of Myanmar's population stays in rural areas. Although, the quality of healthcare in Myanmar is not very impressive by global standards, the "best" healthcare that the country can offer is in Yangon, Mandalay and the capital city of Naypyidaw. Myanmar government recently revised Healthcare & Foreign investment laws that create a market for a new player to enter. Myanmar is a promising healthcare market but it does come with a few challenges. In this workshop, we will evaluate the attractiveness of Myanmar's private hospital market along with how to overcome some challenges.

#### Key topics to be discussed include:

- Myanmar Healthcare Market Overview
- Key Local Hospitals & their Offering
- Eco-system for a Private Hospital
  - ~ Pharmaceutical & Diagnostics
  - ~ Medical Devices
  - ~ Talent Pool
- Foreign Investment Law
- Myanmar's Outbound Medical Tourism and Role of Regional Hospital Players
- Key Specialties and Location for a Private Hospital

## WORKSHOP B: 9.00am – 12.00pm

### WORKSHOP LEADER:



**Omar Aziz**, *Associate Partner, Solidiance, Singapore*

Equipped with over 8 years of experience in consulting, he has managed large projects in pharmaceutical, healthcare devices & healthcare infrastructure domain. His expertise are in helping multinational clients understand the Asian market landscape by profiling industries and competition, sizing the markets, segmenting customers, analysing distribution channels, preparing investment feasibility studies, identifying suppliers, reviewing potential joint ventures or acquisitions, and delivering market entry and growth strategy in Asia. Omar has worked on over 12 healthcare market entry projects in Myanmar. He setup Solidiance Myanmar office in 2011 and still heads Solidiance Healthcare practice for Myanmar.

## SITE VISIT · 11 JUNE 2015 · THURSDAY

### Site Tour: Visit to Tan Tock Seng Hospital



Fast Track Construction of a Containment Facility for Ebola and TB patients treatment\*



Medical Ambulatory Centre



A Renovated Ward/Clinic



Mechanical & Electrical Plant Capacity Expansion Project (Oxygen Plant and Electrical Transformer System)

## SITE TOUR: 2.00pm – 5.00pm

### SITE TOUR LEADER:



**Mia Siang Goh**, *Director, Operations (Facilities, Project & Safety Management), Tan Tock Seng Hospital, Singapore*

Engr. Goh Mia Siang is a Professional Engineer registered with Professional Engineers Board, Singapore. He has over 21 years of experiences in design, construction, operation and maintenance of acute hospital facilities. His experiences include commissioning new hospital facilities and setting up of support operations in new hospitals, both in public and private sectors. Engr. Goh is currently the Operations Director overseeing the Facilities Management, Project Management and Safety Management, in Tan Tock Seng Hospital (which manages over 1,500 operational beds). Projects managed by him include National Public Health Lab@Biopolis, TB/Ebola Isolation Ward Development, Outpatient Pharmacy Transformation, New Invasive Cardiac Lab and National Tuberculosis Control Unit. Engr. Goh was responsible for ramping up and modification of hospital facilities to support the clinical operations during SARS in 2003. Engr. Goh's early experience as an engineer in the Public Works Department includes design and management of public sector projects. Engr. Goh has considerable experience in implementation of projects to improve operational readiness, health, safety and resources conservation. These projects led to TTS's achievement of numerous awards including 2006 ASEAN Efficient Building Award (1st Position) and 2006 BCA Green Mark Platinum Award (Retrofit Building Category).

\*Note: Subjected to availability



Today, we are seeing an exceptional global boom in healthcare facilities development driven by an extensive diversity of economic and social factors.

IBC's **Healthcare Facilities Asia** will be back in its second year to discuss government healthcare policies driving developments in infrastructure, partnership and investment opportunities, new designs

and builds of world-class facilities, aged-care solutions, retrofitting and upgrading facilities.

Situated in the heart of Asia, this annual event will be a great platform for healthcare industry experts to gather and exchange views on healthcare facility plans, investment, design and build.

### AGENDA AT A GLANCE

PRE-CONFERENCE WORKSHOP 8 JUNE • MONDAY	CONFERENCE DAY ONE 9 JUNE • TUESDAY	CONFERENCE DAY TWO 10 JUNE • WEDNESDAY	POST-CONFERENCE WORKSHOP 11 JUNE • THURSDAY
Impact of Infrastructure & the Aged Care Built Environment on Dementia Care	Asia's Healthcare Market Outlook Advances in Specialist Facilities	Healthcare Facility Financing & Investments Retrofitting & Upgrading Healthcare Facilities	Myanmar Hospital Build
Networking Lunch • VIP Lunch Tables (Conference Days Only)			
Impact of Infrastructure & the Aged Care Built Environment on Dementia Care (continued)	New Facility Design Innovation Design & Planning for Technology & Continuous Improvement Green Hospitals	Roundtable Discussions Aged Care Facility Design & Development	Site Tour: Visit to Tan Tock Seng Hospital

"The conference is well organized with excellent subjects by professionals who are honest in sharing knowledge with passion. Great opportunities to network with others especially from overseas countries."

Vice President (Architectural),  
**Surbana International Consultants**, Singapore

"The 2014 Healthcare Facilities Asia conference was focussed and targeted. I heard from senior healthcare leaders, decision-makers and influencers on top-of-mind issues, and was able to network with key healthcare project participants across ASEAN for three full days."

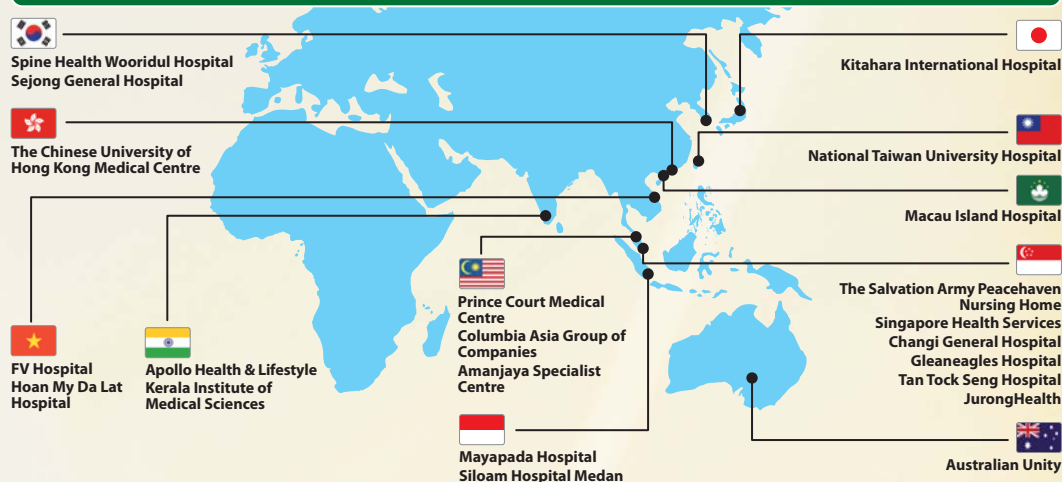
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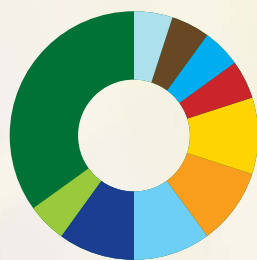
- ▶ Showcase your latest healthcare facilities design, technologies & solutions
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- ▶ Generate new business contacts & strengthen existing accounts

For sponsorship enquiries, please contact **Catherine Wong**  
Tel: +65 6508 2469  
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### FEATURING 20+ ASIA PACIFIC HEALTHCARE FACILITIES

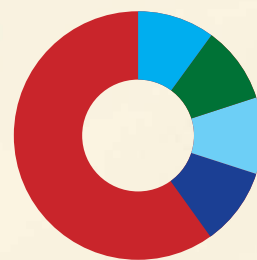


### WHO YOU WILL MEET



#### By Sectors

- Government, Hospitals & Healthcare Facilities 35%
- Investment Firms & Banks 5%
- Architecture Firms & Interior Designers 10%
- Property Investors & Developers & Asset Management Firms 10%
- Project Managers, Healthcare Planners & Quantity Surveyors 10%
- Modular, Treatment & Hospital Rooms Providers 10%
- Green Technology Companies 5%
- EPC & Service Firms 5%
- ICT Companies 5%
- Building Automation & Other Technology Providers 5%



#### By Region

- South East Asia 60%
- Australia 10%
- North Asia 10%
- India/ Middle East 10%
- US & Europe 10%

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## 2nd Healthcare Facilities Asia

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### RESERVE YOUR PLACE TODAY!

- ☐ Yes! I/We will attend the **2nd Healthcare Facilities Asia**, 8 – 11 June 2015, The Carlton, Singapore
- ☐ I would like to purchase the conference presentations at SGD1000 + GST (SGD1070) per log in.

FEE PER DELEGATE	Early Bird Rate Register & pay on or before 10 April 2015	Special Rate Register & pay on or before 8 May 2015	Normal Rate Register & pay after 8 May 2015	Group Rate (3 or more delegates)
<b>HOSPITALS, INSTITUTES &amp; GOVERNMENT RATE</b>				
<input type="checkbox"/> <b>3.5 Day</b> (2 Day Conference + Workshop A + B)	SGD 2,795	SGD 2,995	SGD 3,095	SGD 2,695
<input type="checkbox"/> <b>3 Day</b> (2 Day Conference + Workshop A)	SGD 2,495	SGD 2,695	SGD 2,795	SGD 2,395
<input type="checkbox"/> <b>2.5 Day</b> (2 Day Conference + Workshop B)	SGD 2,195	SGD 2,395	SGD 2,495	SGD 2,095
<input type="checkbox"/> <b>2 Day</b> (2 Day Conference Only)	SGD 1,895	SGD 2,095	SGD 2,195	SGD 1,795
<b>STANDARD INDUSTRY RATE</b>				
<input type="checkbox"/> <b>3.5 Day</b> (2 Day Conference + Workshop A + B)	SGD 4,095	SGD 4,295	SGD 4,395	SGD 3,995
<input type="checkbox"/> <b>3 Day</b> (2 Day Conference + Workshop A)	SGD 3,695	SGD 3,895	SGD 3,995	SGD 3,595
<input type="checkbox"/> <b>2.5 Day</b> (2 Day Conference + Workshop B)	SGD 3,295	SGD 3,495	SGD 3,595	SGD 3,195
<input type="checkbox"/> <b>2 Day</b> (2 Day Conference Only)	SGD 2,895	SGD 3,095	SGD 3,195	SGD 2,795
<input type="checkbox"/> <b>Site Tour</b> (for registered delegates only)	SGD 100		The Site Tour is Free for the First 10 Participants that Register before the Early Bird Rate	

- Multiple Bookings Discount pricing is applicable to groups of 3 or more delegates from the same organisation registering for the same event, at the same time. Fee stated is the discounted price PER DELEGATE. Only one discount applies; either the early bird rate OR special rate OR group rate.
- All fees stated include luncheons, refreshments and complete set of documentation. It does not include the cost of accommodation and travel.
- Registration fees are subject to the prevailing government tax

#### Delegate 1 Details

Name: Dr/Mr/Ms  
 Job Title:  
 Department  
 Tel:  
 Mobile No.:  
 Email:

#### Delegate 2 Details

Name: Dr/Mr/Ms  
 Job Title:  
 Department  
 Tel:  
 Mobile No.:  
 Email:

#### Delegate 1 Details

Name: Dr/Mr/Ms  
 Job Title:  
 Department  
 Tel:  
 Mobile No.:  
 Email:

#### Delegate 2 Details

Name: Dr/Mr/Ms  
 Job Title:  
 Department  
 Tel:  
 Mobile No.:  
 Email:

Please photocopy for additional delegates

Who is Head of your Department?

Who is Head of Training?

#### Company Information

Company Name:

Main Business/Activity:

Address:

Postal Code:

### PAYMENT METHOD

(Please tick)

- ☐ I enclose my bankers draft / cheque payable to IBC Asia (S) Pte Ltd
- ☐ I am paying by bank transfer (copy attached)
- ☐ Payment by Credit Card. (AMEX, VISA or MasterCard accepted)

#### CREDIT CARD PAYMENTS

The best way to pay by credit card is through our secure on-line registration process, simply log on to the website at [www.healthcarefacilitiesasia.com](http://www.healthcarefacilitiesasia.com) and click "Register On-line". If you would prefer to pay over the phone please complete the contact name and details and our Customer Services Team will call within 24 hours to take payment. As we treat your credit card information in the strictest confidence, please do not send payment details by email.

Credit card contact: \_\_\_\_\_ Department: \_\_\_\_\_

Direct phone number: \_\_\_\_\_ Email: \_\_\_\_\_

P46265

### HOTEL INFORMATION

#### CARLTON HOTEL SINGAPORE

76 Bras Basah Road  
 Singapore 189558  
 Tel: +65 6338 8333 | Fax: +65 6338 3208  
 URL: [www.carltonhotel.sg](http://www.carltonhotel.sg)  
 Contact: Daniel Soon, Director of Sales  
 Tel: +65 6311 8154  
 Email: [daniel.soon@carltonhotel.sg](mailto:daniel.soon@carltonhotel.sg)

### PAYMENT TERMS

Payment must be received 10 business days prior to the event. To take advantage of discounts with an expiry date, registration and payment must be received by the cut-off date.

- Payment by bankers draft or cheque in S\$ or US\$ should be made in favour of "IBC Asia (S) Pte Ltd" and mailed to:  
 IBC Asia (S) Pte Ltd  
 c/o Informa Regional Business Services  
 111 Somerset Road, TripleOne Somerset #10-06  
 Singapore 238164  
 Attn: The Accounts Receivable Team
- Payment by bank transfer in S\$ or US\$ made payable to:  
 IBC Asia (S) Pte Ltd  
 A/C No.: 147-059513-001 (S\$)  
 A/C No.: 260-457866-178 (US\$)  
 The Hongkong and Shanghai Banking Corporation Limited  
 21 Collyer Quay, HSBC Building  
 Singapore 049320  
 Bank Swift Code: HSBSCGSG  
 Bank Code: 7232
- Payment by Credit Card (AMEX, VISA or MasterCard).  
 The best way to pay by credit card is through our secure portal built into the website. To pay by phone please indicate the contact name and details below and our Customer Services Team will call within 24 hours to take payment. Please do not send credit card information by email.

### CANCELLATIONS / SUBSTITUTION

Should you be unable to attend, a substitute delegate is welcome at no extra charge. Cancellations must be received in writing at least 10 business days before the start of the event, to receive a refund less 10% processing fee per registration. The company regrets that no refund will be made available for cancellation notifications received less than 10 business days before the event.

### IMPORTANT NOTE

Please quote the name of the delegate, event title and invoice number on the advice when remitting payment. Bank charges are to be deducted from participating organisations own accounts. Please fax your payment details (copy of remittance advice, cheque or draft to +65 6508 2407).

Attendance will only be permitted upon receipt of full payment. Participants wishing to register at the door are responsible to ensure all details are as published. IBC assumes no further liability or obligation, beyond the refund of the paid registration fee, in the event of postponement or cancellation by IBC.

### DATA PROTECTION

The personal information entered during your registration/order, or provided by you, will be held on a database and may be shared with companies in the Informa Group in the UK and internationally. Occasionally, your details may be obtained from or shared with external companies who wish to communicate with you offers related to your business activities. If you do not wish your details to be used for this purpose, please contact our Database Department at Email: [database@ibcasia.com.sg](mailto:database@ibcasia.com.sg). Tel: +65 6508 2400 or Fax: +65 6508 2408.